

Soroush Ebrahimi

Tehran County, Tehran, Iran



Summary

I am an information technology specialist in the area of open source technologies ,computer networks and Data Center Virtualization. I have solid experience in administering network

I care about Technology and Sciences in my professional field. Therefore, I prefer to work in a challenging and collaborative environment to grow my skill levels and provide the best services.

Experience

Information Technology Instructor

Arjang Higher Education Institute (Remis Advanced Training Center)

Mar 2021 - Present (6 months +)

I teach Datacenter Virtualization (VMware) and Mikrotik courses at Arjang Higher Education Institute.

System Administrator

Arjang Higher Education Institute (Remis Advanced Training Center)

Dec 2019 - Present (1 year 9 months +)

The subject matter of system administration includes computer systems and the ways people use them in an organization. This entails a knowledge of operating systems and applications, as well as hardware and software troubleshooting, but also knowledge of the purposes for which people in the organization use the computers.

Network infrastructure such as switches and routers, and diagnoses problems with these or with the behavior of network-attached computers.

- Manage networks to ensure they function efficiently
- Collecting network performance data
- Monitoring network security
- Troubleshooting issues
- Anticipating problems
- Performing routine maintenance
- Evaluating implementing network
- In many cases, E-mail and internet filters
- Analyzing system logs and identifying potential issues with computer systems.
- Applying operating system updates, patches, and configuration changes.
- Installing and configuring new hardware and software.
- Adding, removing, or updating user account information, resetting passwords, etc.
- Answering technical queries and assisting users.
- Responsibility for security.
- Responsibility for documenting the configuration of the system.
- Troubleshooting any reported problems.
- System performance tuning.
- Ensuring that the network infrastructure is up and running.
- Configuring, adding, and deleting file systems.

- Ensuring parity between dev, test and production environments.
- Training users
- Plan and manage the machine room environment

Teacher Assistant

Arjang Higher Education Institute (Remis Advanced Training Center)

Dec 2020 - Jun 2021 (7 months)

Teacher assistant for CCNA , CCNP ENCOR , CCNP ENARSI at Arjang Higher Education Institute.

Answering student questions and help them to recognize their mistakes.

Technical Support Specialist

Arjang Higher Education Institute (Remis Advanced Training Center)

Sep 2018 - Nov 2019 (1 year 3 months)

- support computer software integration by diagnosing and troubleshooting common problems
- Install and configure computer systems and applications within the company
- Respond to customer inquiries and assist in troubleshooting and resolving challenges
- Actively update, maintain and monitor all aspects of computer networks
- Resolve technical issues related to network interruptions
- Attend in-person meetings with clients to analyze, troubleshoot and diagnose hardware problems
- fixing any issue related to the equipment that may come up on a daily basis
- Install Windows 7, 8.1, 10, 2008, 2012, 2016
- Setup Access Point Like D-Link, TP-Link

Production Editor

GoToClass

Dec 2018 - May 2019 (6 months)

I am generally responsible for editing and assembling recorded raw material into a suitable, finished product ready for broadcasting. The material may include camera footage, dialogue, sound effects, graphics and special effects.

Help Desk Technician

Arjang Higher Education Institute (Remis Advanced Training Center)

Jun 2018 - Sep 2018 (4 months)

Education



Islamic Azad University

Bachelor of Engineering - BE, information technology engineering

2016 - 2020

Licenses & Certifications



LPIC-1 - Linux Professional Institute

Issued Jul 2018 - Expires Jul 2023

LPI ID : LPI000403395 , verification code : 6j5pql8956



MikroTik Certified Network Associate (MTCNA) - MikroTik

Issued May 2019 - Expires May 2022
1905NA3069



Mikrotik Certified Routing Engineer (MTCRE) - MikroTik

Issued May 2019 - Expires May 2022
1905RE4591



VMware vSphere 6.7 Foundations - VMware



VMware Certified Professional - Data Center Virtualization 2021 - VMware

Skills

VMware vSphere • Networking • Linux • Network Administration • Computer Networking • System Administration • Virtualization • Storage Virtualization • Storage Area Network (SAN) • Troubleshooting